



**COMMUNITY RESIDENTIAL
SERVICES ASSOCIATION**

Supported Living

Serving people with developmental disabilities in their home communities

2024 Legislative Priority

**Milliman Rate Study assessment that providers are "underfunded" by 10% of current costs
10% provider rate increase (\$53.3m GF-S)**

Financial pressures on providers increased drastically over the last several years

- Current nursing rates allow for a starting wage 25% below the average RN salary in our state
- Transportation rates are now over 56% below the IRS mileage rate
- Health care insurance costs up 40.3% over last 5 years
- Washington's overtime exempt salary threshold for 2024 is 42% above funded provider rates
- 22.6% inflation over last 4 years

Longstanding funding shortfalls and the complexity of the work have impacted services

- 57% DSP turnover in 2022
- Annual turnover near 50% for eight straight years
- \$19.51 average starting DSP wage in 2022
- 14% open positions in 2022



At the Legislature's request, Milliman conducted a Supported Living rate study and reported the following rate insufficiencies:

- ★ Only 68% of Administrative Expenses were covered by funded Administrative Rates
- ★ Only 93% of Direct Care Expenses were covered by funded Direct Care Rates
- ★ Overall, funded rates only covered 90% of current expenses, resulting in 57% turnover!
- ★ Recommended rate structure for range of supports to serve clients with high behavioral support needs

**Washington DSP Turnover is
in the highest 25% of states!**

- National average is 43.6%

**Washington ranks in the bottom
10% of states for average DSP wages
as a percentage of minimum wage!**



What is Supported Living?

Supported Living services individuals with developmental disabilities by providing residential and community services that maximize each person's quality of life.

Each client lives in their own home and receives personalized behavioral, social, and mental health supports.

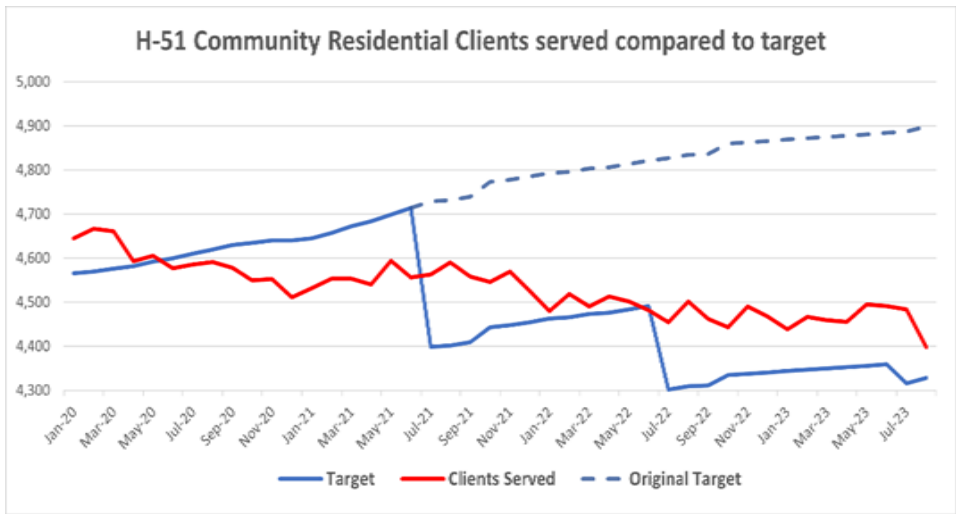
15 years ago, DSPs were paid almost 11% above a self-sufficient wage and are now paid 21.5% below a self-sufficient wage.

Date	DSP Wage	Self-Sufficient Wage	Difference %
2024	\$19.51	\$23.70	(21.5%)
2020	\$13.89	\$17.42	(25.4%)
2017	\$11.34	\$14.06	(24%)
2014	\$10.26	\$11.06	(7.8%)
2011	\$9.90	\$10.09	(10.1%)
2009	\$9.98	\$8.91	10.7%

Now Hiring!

Chick-fil-A: \$22/hr to start
 Dick's Drive-In: \$20/hr to start
 Fred Meyer: \$20.06/hr to start

As a result of the long-standing funding shortfalls, workforce issues and the high turnover, fewer clients are being served, while some of our most vulnerable citizens wait for much-needed services.



For more information, please contact:

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